

# Student Tech Centers

## Locations



**Ammerman Campus**  
Huntington Library



**Michael J. Grant Campus**  
Learning Resource Center (LRC)



**Eastern Campus**  
Montaukett Learning  
Resource Center (MLRC)



[sunysuffolk.edu/studenttech](https://sunysuffolk.edu/studenttech)

## Contact Information

Tech support and live online Tech-Chat for SUNY Suffolk students is available through our Student Tech Centers on all three campuses. For more information and to chat go to [sunysuffolk.edu/studenttech](https://sunysuffolk.edu/studenttech).

**Phone:**  
631-451-HELP (4357)

**Email:**  
[studenttech@sunysuffolk.edu](mailto:studenttech@sunysuffolk.edu)

**Chat:**  
Go to [sunysuffolk.edu/studenttech](https://sunysuffolk.edu/studenttech) and click on Live Chat.

## Hours of Operation

Below are the general hours. However, these hours may change from semester to semester. Please visit [sunysuffolk.edu/studenttech](https://sunysuffolk.edu/studenttech) for the most up-to-date hours of operation and in-person assistance, including additional hours, exceptions and closing dates.

### Spring and Fall Hours

Monday - Thursday: 8 a.m. - 9 p.m.  
Friday - Sunday: Check Website

### Summer and Wintersession Hours

Monday - Thursday: 9 a.m. - 5 p.m.  
Friday: Check Website  
Saturday and Sunday: Closed

## Additional Resources

Access technology guides, FAQs, training materials and support resources to help you get started at SUNY Suffolk:  
[sunysuffolk.edu/studenttech](https://sunysuffolk.edu/studenttech)  
[sunysuffolk.edu/techready](https://sunysuffolk.edu/techready)

## Language Options

Website content is available in multiple languages. Use the language selector at the top of the page to choose your preferred language.

# SUNY Suffolk Student Technology Guide

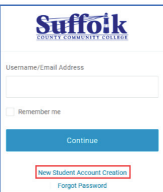




## GETTING STARTED WITH TECHNOLOGY AT SUNY SUFFOLK

### Create Your Username and Password

If you are a new student at SUNY Suffolk, you will need to create a username and password to access the college's systems as well as to log into campus computers. To do so, visit the college home page ([sunysuffolk.edu](http://sunysuffolk.edu)) or go directly to [sunysuffolk.edu/login](http://sunysuffolk.edu/login) and click on **New Student Account Creation**.



### Multi-Factor Authentication (MFA) and Password Reset

The MFA provides an extra layer of protection when accessing Suffolk systems such as Microsoft Office 365 (M365) and Degree Works. Set up your MFA at [sunysuffolk.edu/login](http://sunysuffolk.edu/login).

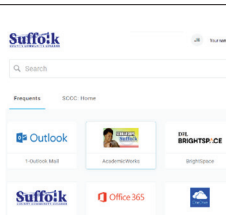


**Once your MFA is set up, if you forget your password you can change it at any time by clicking on the Forgot Password link.**

### SUNY Suffolk Login Portal

Once you have a Suffolk username and password and have set up your MFA, you will be able to access the SUNY Suffolk Login Portal at [sunysuffolk.edu/login](http://sunysuffolk.edu/login). From there you will have access to the systems you need, including Brightspace, MySCCC, Microsoft Office 365 (M365), Outlook Email, OneDrive and more.

Once you are in the Suffolk Login Portal, you can also reset/change your password and manage your security factors (authentication methods) by clicking on your name in the upper right corner and selecting Profile. To go back to the initial Suffolk Login Portal, click on the Suffolk logo on the top left.



### SUNY Suffolk Email

Your Suffolk email is the official form of communication from the college. Once you create your Suffolk account, you will need to activate your Suffolk email. To do so, log in to the SUNY Suffolk Login Portal at [sunysuffolk.edu/login](http://sunysuffolk.edu/login), select Outlook Mail and enter your full Suffolk email address (username@mail.sunysuffolk.edu). Follow the prompts to set up your email.



### Microsoft 365 (M365)

As a student at SUNY Suffolk, you have access to M365, including Word, Excel, Power Point, OneDrive, Teams, Outlook and more. Log in to the SUNY Suffolk Login Portal at [sunysuffolk.edu/login](http://sunysuffolk.edu/login), go to Microsoft Office 365 (M365) to access all that M365 has to offer. **You may download M365 Apps for FREE on up to five devices.**

### Wi-Fi



Wi-Fi connectivity is available to all Suffolk students and employees. To connect, go to your device settings and select the public network SCCC-Public.

### Digital Learning at Suffolk

Brightspace is the current Digital Learning Environment (DLE) at Suffolk. To access Brightspace, log in to the SUNY Suffolk Login Portal at [sunysuffolk.edu/login](http://sunysuffolk.edu/login), go to Brightspace, click on Network Login and select Suffolk from the campus list. Once in Brightspace, you will have online access to your registered courses and related course materials. More information on Brightspace can be found at [sunysuffolk.edu/brightspace](http://sunysuffolk.edu/brightspace).



## VIRTUAL MEETING SOFTWARE AT SUFFOLK

### Teams

All faculty and students at the college have an M365 subscription, which allows everyone to utilize the Microsoft Teams app. To access Teams, sign into Microsoft Office 365 (M365) and select the Teams app from the Apps section on the left menu. Using your full Suffolk email address to sign in, you will have access to the teams you are part of and will be able to participate in them.

