## Suffolk County Community College **2017 – 2018 Operational Plan**



Office of Planning and Institutional Effectiveness January 2018

## Suffolk County Community College 2017 -- 2018 Operational Plan

As outlined in the Comprehensive Assessment Plan for Institutional Effectiveness (CAPIE), each year the President of the College charges his Cabinet to submit divisional/campus operational plans. These plans, when taken together, form the College's Annual Operational Plan. In creating the plan, the responsible executives tie action items or initiatives to the College's Institutional Goals, which are central to our Strategic Plan, to Middle States Standards, to the President's Annual Goals, and new this year, to Achieving the Dream Institutional Capacities. Tying the plans to our Institutional Goals allows strategic focus on achieving the College's Mission:

Suffolk County Community College promotes intellectual discovery, physical development, social and ethical awareness, and economic opportunities for all through an education that transforms lives, builds communities, and improves society.

The Plan, once reviewed and approved by the President, is reviewed by the Strategic Planning Council. This review serves as an accountability measure in the process, and the Council may make suggestions regarding the planning process (timelines, templates, communication, etc.).

Three times each year a progress report is compiled – after the fall semester, after the spring semester, and the final report in August.

**Institutional Goals:** 1. Student Success; 2. Community Development/Societal Improvement; 3. Access and Affordability; 4. Institutional Effectiveness; 5. Communication; and 6. Diversity.

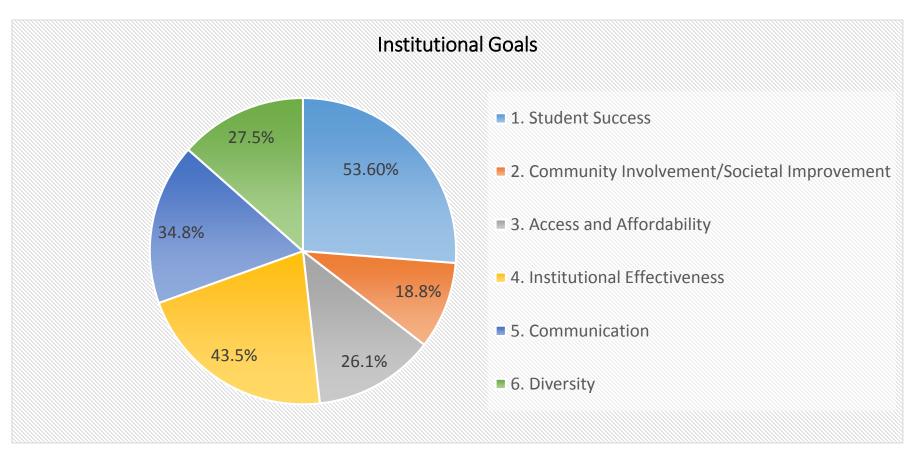
**Middle States Standards:** 1. Mission and Goals; 2. Ethics and Integrity; 3. Design and Delivery of the Student Learning Experience; 4. Support of the Student Experience; 5. Educational Effectiveness Assessment; 6. Planning, resources, and Institutional improvement; and 7. Governance, Leadership, and Administration.

Achieving the Dream Capacities: Student-Centered Focus; 1. Leadership and Vision; 2. Data and Technology; 3. Equity; 4. Teaching and Learning; 5. Engagement and Communication; 6. Strategy and Planning; and 7. Policies and Practices.

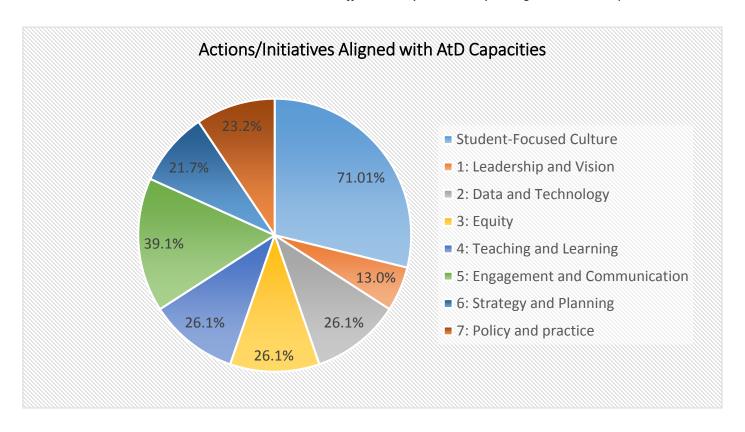
## 2017-2018 President's Goals:

- 1a. Utilize Achieving the Dream data to enhance efforts outlined in the Student Engagement Plan to retain students and help them attain success, especially those students most at risk.
- 1b. Respond to the Self-Study subcommittee recommendation to be more intentional in seeking student feedback about their educational experience at the College.
- 2. Lead the effort to expand workforce programs to address emerging needs of the county, especially in STEM fields.
- 3. Through the rollout of the plans articulated in Distance Education Report and response to recommendations submitted by the Self-Study subcommittees, enhance on-line academic offerings and student support.
- 4. Take an active role in preparing for the Middle States Accreditation Team visit scheduled for Spring 2018, including responding to Self-Study subcommittee recommendations.
- 5. Incorporate many of the recommendations of the MSCHE Self-Study subcommittees into the website redesign and deployment.
- 6. Enhance the College's profile in the area of Social Justice, utilizing the Center for Social Justice and Human Understanding, AtD initiatives, the Diversity Strategic Plan, and information gathered through the Civil Rights audit.

Sixty-nine (69) targeted actions/initiatives were developed to operationalize goals of the Strategic Plan. The charts below indicate the percent of actions/initiatives addressing each focus area in the Goals, Standards, Capacities, and/or President's Goals.



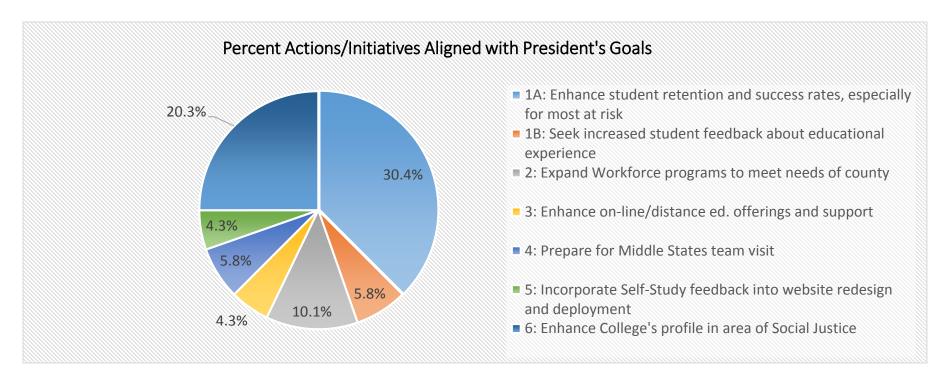
Percent of Action Items/Initiatives addressing each Institutional Goal (69 total Actions/Initiatives)  An action or initiative may be aligned with more than one IG.							
IG 1. Student Success	53.60%	37					
IG 2. Community Development/Societal Improvement	18.80%	13					
IG 3. Access and Affordability	26.10%	18					
IG 4. Institutional Effectiveness	43.50%	30					
IG 5. Communication	34.80%	24					
IG 6. Diversity	27.50%	19					



Actions/Initiatives addressing AtD Capacities		#
1. Leadership and Vision 13.0	00%	9
2. Data and Technology 26.:	10%	18
3. Equity <b>26.</b> :	10%	18
4. Teaching and Learning 26.:	10%	18
5. Engagement and Communication 39.:	10%	27
6. Strategy and Planning 21.	70%	15
7. Policy and Practice 23.2	20%	16
Student Focused Culture 71.	01%	49



Percentage of Actions/Initiatives addressing each Middle States Sta	ndard	#
Standard I. Mission and Goals	17.40%	12
Standard II. Ethics and Integrity	10.10%	7
Standard III. Design and Delivery of the Student Learning Experience	34.80%	24
Standard IV. Support of the Student Experience	63.80%	44
Standard V. Educational Effectiveness Assessment	21.70%	15
Standard VI. Planning, Resources, and Institutional Improvement	36.20%	25
Standard VII. Governance, Leadership, and Administration	5.80%	4



Actions/Initiatives Aligned with President's Goals		#
1a. Utilize Achieving the Dream data to enhance efforts outlined in the Student Engagement Plan to retain students and help them attain success, especially those students most at risk.	30.40%	21
1b. Respond to the Self-Study subcommittee recommendation to be more intentional in seeking student feedback about their educational experience at the College.	5.80%	4
2. Lead the effort to expand workforce programs to address emerging needs of the county, especially in STEM fields.	10.10%	7
3. Through the rollout of the plans articulated in Distance Education Report and response to recommendations submitted by the Self-Study subcommittees, enhance on-line academic offerings and student support.	4.30%	3
4. Take an active role in preparing for the Middle States Accreditation Team visit scheduled for Spring 2018, including responding to Self-Study subcommittee recommendations.	5.80%	4
5. Incorporate many of the recommendations of the MSCHE Self-Study subcommittees into the website redesign and deployment.	4.30%	3
6. Enhance the College's profile in the area of Social Justice, utilizing the Center for Social Justice and Human Understanding, AtD initiatives, the Diversity Strategic Plan, and information gathered through the Civil Rights audit.	20.30%	14

Division or	Responsible	Activity/ Initiative	Lead	Criteria for Success	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Campus	Executive	(including timeline)	Responsibility	(including measure)				·		0001(0)
Ammerman	Exec Dean,	Re-Admission Project:	Admissions	All 75 identified	Spring and		1, 3,		III, IV	1a, 6
Campus	Assoc. Dean of	Work with 75 identified	Director	students will be	Fall 2017	contacted, 34 were readmits / 43	4, 6	6		
	Student	students who applied		individually		probation. 29% of the total students				
	Services	for re-admission Spring		contacted. 50% of		contacted met with a counselor to				
		and Summer 2017, to		those will have		discuss enrollment and student success				
		initiate a coordinated		appointments to		strategies.				
		internal support system		discuss and develop						
		for possible re-		a re-enrollment		Although every student was contacted,				
		admission to the		strategy.		very few students responded / were				
		College.				willing to come in. There was significant				
				Follow up		difficulty in getting the students to				
				appointments will occur with 75% of		come in for face-to-face meetings.				
				the students with		Among the participants, there was				
				initial appointments		qualitative data gathered that indicate				
				with counselors.		difficulty for students in navigating the				
						website, hours for counseling not being				
				Readmit 25 students	January 2018	convenient, and self-reporting of poor				
				to the College	,	organizational skills and				
						procrastinating. Students said they				
						recognize the importance of face-to-				
						face meetings with counselors and				
						advisors, but cited issues such as those				
						above as obstacles.				
						above as obstacles.				
Ammerman	Exec Dean,	Minority Leadership	Associate Director	Firm dates are under	Fall 2017	A potential "coach" has been identified	1, 3,	3, 5	IV	1a, 6
Campus	Assoc. Dean of	Academy & SAAB	of Multi-cultural	review, but will have	through	that will provide guidance for the	6			
	Student	(Student African	Activities	representation in	Spring 2018	establishment of a SAAB chapter for				
	Services	American		both the Fall and		Fall 2018.				
		Brotherhood):		Spring semesters.						
		Based on data from the		The number of		Interest recruiting meetings for the				
		AtD report, establish a		students targeted		Leadership Academy and Black Male				
		chapter of the Student		for participation has		Initiative were conducted last				
		African American		not yet been set.		semester. Several students expressed				
		Brotherhood at the				interest in the outreach programs. The				
		College to better				students will be personally contacted				
		address the academic				and invited to attend meetings and				
		performance and needs								

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
		of African-American and young males of color throughout their college experience.				workshops that will be conducted twice a month in the Spring semester.  An interest survey was developed to gain understanding of how the target population feels they can be supported in their studies. This interest study will be conducted during the first three weeks of the semester during welcome back activities. Results of the survey will be used to help customize the services and workshops offered through the Black Male initiative and the Minority to Majority Leadership meetings.  Once the core students from the outreach programs are established, we will attend SAAB events at SUNY Stony Brook to help garner more interest in participation of SAAB.				
Ammerman Campus	Exec Dean, Assoc. Dean of Academic Affairs	ALP/Counselor Pairing: In English Department A will work with Assistant Dean Tom Tyson to pair a counselor with each student who is placed into the developmental course to provide these students with a point of contact for advisement.	•	Track retention, grades, and persistence for these students as a partial measure of the success of the counselor involvement.  Create and distribute a survey for students to assess their perceived level of connectedness and success in these	Spring 2018: offer newly approved course ENG012.	Two sections of ALP will be running in the spring. The Associate Dean of Academic Affairs, the department chair, and the ALP faculty are currently working with Counseling on that portion of the program.	1, 3, 4	3, 4	III, IV	1a, 6

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
				courses and with the college.	2					
Ammerman Campus	Exec Dean, Head Librarian	Improve educational and community engagement with the history of Radio and Television on Long Island. Programming during each semester will include a reception at the RTV Historical Display.	Head Librarian, RTV Program Chair	program.  10% student attendees should be from majors other than Radio TV for each of the receptions.	Spring 2018  Fall 2017 and Spring 2018  Fall 2017 and Spring 2018	IG1: Students completed assignment and assessment questions. Comments were positive and thorough. From comments it was clear that students had learned about the history of radio on Long Island.  IG2: Students commented that they appreciated hearing from those who have a deep knowledge of the history of radio on Long Island. They also interacted with the Ellsworth family and members of the Society. They gave very positive reviews of the content of the display case and video which had been planned and implemented with a lot of help from Society members as well as faculty and students.		4, 5	III, V	1a
Ammerman Campus	Exec Dean, Head Librarian	Information Technology Literacy: Initiate transition of information literacy assessment activities to assessing the SUNY Gen Ed. COL classes, and begin assessing student's understanding of individually selected article abstracts.	Head Librarian	Surveys administered by library faculty for the Gen Ed. Assessment team. Students completed COL handouts to evaluate "hashtags" (keywords provided by individual students) and Critical Thinking outcome. 70% success rate.	Fall 2017 Spring 2018	There will be 27 sections of the COL class in the spring. The course will be instructed using a uniform handout sheet, and will be using a uniform grading chart to assess the keywords. Those sheets will be used to assess the experience of the students in terms of learning outcomes.	1, 5	4,5	III, V	<b>1</b> a

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
				year, 80% of the COL	End of Spring 2018 semester					
Eastern Campus	Executive Dean	Oversee the construction and opening of the Health and Wellness Center.		_		New membership will include Director of Plant Operations and is ongoing. Ongoing. Next meeting scheduled for February 2018.	1, 2,	5, 6, 7	III, IV, VI, VII	
				Campus based meetings will be held to inform campus-based stakeholders of progress and details and will include academic departments, special events, campus activities, and governance stakeholders.	Ongoing					
				A communications /marketing campaign will be established with central stakeholders and will be marketed for campus and community		No progress. Discussion to ensue this spring semester between Executive Dean and MaryLou Araneo's area.				

Division or	Responsible	Activity/ Initiative	Lead	Criteria for Success	Timeline	January 2018 Update	IG(s)	ATD	MSCHE	Pres.
Campus	Executive	(including timeline)	Responsibility	(including measure)				comps	standards	Goal(s)
				interested parties						
				for information.						
Eastern Campus	Executive Dean	In collaboration with	Executive Dean in	After discussion with	Fall 2017	1. Enrollment Services Director	1, 2,	1, 3, 4,		
		Academic Affairs and	collaboration with	stakeholders,		discussed idea with college wide	3, 5,	7		
		College and Campus	Director of	provide		director. College wide director agreed	6			
		Coordinators for ESL,	Campus Activities	recommendations		to incorporate faculty conversation into				
		discuss how to more	and Student	to College Director		level 5 classroom.				
		ably assist the College's	Leadership	of English as a						
		approximately 800 ESL	Development,	Second Language		2. Campus Activities facilitated two				
		students in transitioning	Campus Director	and Office of		student leader led intentional				
		to college-credit	of Enrollment, the	Academic Affairs,		engagement activities during non-class				
		_	College Director	ways to assist ESL		time. Will continue in spring.				
		matriculation status.	of English as a	students in their		*assessment on student interest in				
			Second Language,	academic and life		receiving more programming should be				
			and the Campus	goals.		pursued.				
			Coordinator for							
			ESL	Engage students in						
				networking and						
				social events for						
				students on campus						
				on Friday night and						
				Saturdays.						
Eastern Campus	Executive Dean	, ,	Director of Plant	Two of the five	Fall 2017	Fall 2017: Accessibility improved in	2, 6	6, 7	III, IV, VI	
		and access to essential	Operations	buildings will have		three of the five buildings				
		areas for persons with		handicap accessible		accomplished. Nothing done to date				
		physical limitations		egress to male/		on way-finding signage.				
		including, but not		female/ gender		Awaiting information re OCR and				
		limited to, restroom		neutral restrooms.		Central facility guidance.				
		access in all buildings.								
				All five buildings will	Spring 2018	Spring 2018: Two remaining buildings				
				have handicap		will be addressed for accessibility to				
				accessible egress to		restrooms. Wayfinding signage issue				
				male/ female/		should be pursued.				
				gender neutral						
				restrooms.						
Eastern Campus	Executive Dean		Associate Dean	A final report of	Fall 2017	Focus group training facilitated in	1,3	SCF,	III, IV, V	
		indicates 61.6% of	Academic Affairs	findings and		December 2017.		1,5,6		
		students at the Eastern	Eastern Campus	suggestions						

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Campus	Executive	(including timeline)	Responsibility	(including measure)				comps	Stariuarus	Goal(s)
		campus are enrolled		regarding part-time						
		part-time.		student goals and		Focus groups will be hosted in spring				
				needs.		2018. Given the change in				
		Fall 2017: Student				administration, suggest Associate Dean				
		services will facilitate				of student services facilitate				
		four focus groups with				coordination of project with Assistant				
		part-time students				Dean of Student Services.				
		during the fall 2017								
		term. A report will								
		document findings from								
		focus groups in an								
		effort to summarize								
		student goals and								
		needs.								
		Spring 2018: Using the								
		results of the focus								
		groups, campus								
		planning relative to								
		service delivery for part-								
		time students will be								
		discussed.								
		Recommendations will								
		be made in								
		collaboration with								
		leadership from student								
		services and academic								
		affairs.								
Grant Campus	Executive Dean		Program	Dental & Performing	Feb 1, 2018		1	4	III, IV	1a, 1b,
		Develop new curriculum		Arts complete						2
			,	program and course						
		following areas: Dental	_	proposals.						
		, , ,	Dean for		_					
		1 .		Dental & Performing		A full Dental Hygiene curriculum				
		· ·	Associate	Arts presentation to	Meeting	proposal was created and went through				
		1	Academic	Curriculum		the governance process. The				
			Chair/Associate	Committee	= U.o.: -	curriculum was approved and sent to				
			Professor,		Fall 2018	SUNY early January. Performing Arts				

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
			Communication and the Performing Arts	Performing Arts program implementation  Dental program implementation	Fall 2019 May 1, 2018	we have developed several new courses (approved through campus curriculum) needed for the program and the full curriculum will be sent to SUNY late spring.				
				STEM Programs: complete program and course proposals  STEM presentation to Curriculum Committee	Fall 2018 Meeting	A draft curriculum for IT, Energy MGT, and two stackable credentials have been developed by the Associate Dean of STEM but will now be reviewed by the new Senior AVP for STEM at the College.				
				STEM program implementation	Fall 2019	Currently on track with these dates				
Grant Campus		Sagtikos Arts Center (\$6.1 Million), move Plant Operations to the new building, and begin	Executive Dean, Exec. Dir. of Facilities/Tech Support, and Dir. of Facilities	Complete Sagtikos design Select architect and have final designs approved by the	,	The committee completed their work of selecting an Architect and this was approved by the College (Dec. 17). The committee program plan was approved by Dr. McKay and we are currently working on the design plan.	1,2	6	VI	6
		the design process for the historic Red Barns.		president and BOT Begin Sagtikos construction and Successfully move the Plant Operations department to new building		Pending arrival of new building				
				Submit first draft of the re-design of the Red Barns	Julie 2017	Change of plan to make this building the: Center for Social Justice.				

	rision or ampus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Grant	Campus	Executive Dean	TLC / Professional Development: Launch and complete the first Counselor Learning (CLC) and Honors Learning (HLC) Communities	Executive Dean and Associate Professor	Implement and access both the CLC and HLC	May 2017	The program was implemented with 8 Counselors and will continue through the spring 2018 semester.  The program was implemented with 6 faculty and will continue through the spring 2018 semester.	1	4, 5	III, IV	1a
Grant	Campus	Executive Dean	Launch the new "30 minutes or less" faculty technology workshops	Professor	Design and implement the technology workshops; hosting 6 workshops this academic year.	Late Fall, early Spring (Jan, 2018)	Currently in the design stage for implementation mid-spring semester.	4,5	2,4	VI	1a
Grant	Campus	Executive Dean	Implement the 4 meeting with new faculty on the topics of course outline prep, technology, diversity, and student development	Executive Dean and Associate Professor	Implement the 4 meeting with new faculty on the topics of course outline prep, technology, diversity, and student development	October 2017	Dr. Ryan, our TLC Coordinator has offered 1 workshop during the fall semester and will continue the workshops into the Spring.	5	1,5	III, IV	1a
Grant	Campus	Executive Dean	Academic Support Programs: Enhance the tutoring offerings and foster growth of student usage	Academic Support Programs	Provide additional tutoring services in Nursing, Vet Science, and Science drop-in study tables Increase the center utilization by 1% each semester (total 2% annual growth)	May 2018	This fall semester we have launched a new Science / VST Program in tutoring (648 appts held fall'17) and a new drop in tutor in the HSEC Nursing Center.  Based on some inaccurate baseline data we are currently tracking appointments with accurate measures.	1	3	III, IV	1a, 1b
Grant	Campus	Executive Dean	Student Services: Create enrollment management plans (with implementation) in the areas of: HIT, Art (visual & photo), Paralegal, and MFT.	Campus Associate Dean of Student Services	Create and implement individual departmental plans, which will include single program	Spring 2018	Admissions and the Executive Dean are in process of planning our high school "Dine and Discussion" program for March, 2018	6	4	IV	6

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Campus	Executive	(including timeline)	Responsibility	"open house"						
Grant Campus		Implement procedure, policies, and function of the new Special Needs testing Center w/ in Coordinator.	Dean of Student	Assess the function and success of the new Special Needs Center	March 2018	We are currently trending higher in use of service for the Special Needs Testing Center: (fall 17: 1577 appts compared to Fall 16: 1373)	6	4	IV	6
Grant Campus	Executive Dean	Campus Diversity Committee: Begin to implement the plans design through the committee.	Campus Associate Dean of Student Services	Implement 3 new initiatives via the campus diversity committee spring 2017 report	Complete by May 2018	As of December the Diversity Committee has implemented" focus groups and a written report, a Latin X program (these completed) and have 2 student town hall activities planned.	6	4	IV	6
Grant Campus	Executive Dean	Re-Design the administrative process for campus internships.	Campus Associate Dean of Student Services	implement an	Fall 2017 through Spring 2018		1	7	III, IV	6
Office of Academic Affairs	Dean of Instruction	Completion of the Middle States Self- Study.	,	Passage of 100% of Middle States Standards	Spring 2018	Written report complete, and approved by the BOT for submission.	4	6	I, II, III, IV, V, VI, VII	4
Office of Academic Affairs	•	academic chairs in	Director, Center for Innovative Pedagogy	Full utilization of this new tool via the Blackboard Learning Management system with feedback from chairs and professors	May 2018	Online observation guide developed and reviewed.	4	2, 4	V	3
Office of Academic Affairs	of Sustainability Programs	Establish a written benchmark for institutional sustainability to help determine the extent to which sustainability is evident in SCCC's curriculum, operations, and all other college functions.	Sustainability Programs	AASHE (The Association for Advancement of Sustainability in Higher Education), has created a standardized tool called STARS (Sustainability. Tracking and Rating System), which can	End of FY 2017-2018	AASHE has revised the STARS tool from version 2.0 to version 2.1. Completed STARS review pilot program participation application, which obligates us to complete the preliminary reporting document by June 2018.	2,4	6,7	VI	2

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				be utilized for this undertaking. With appropriate input and cooperation from all divisions.						
Office of Academic Affairs	Associate Dean of Faculty & Professional Advancement	targeted AtD related	Associate Dean of Faculty & Professional Advancement	One professional development opportunity will be held.	May 2018	Approval received for adjunct participation in Spring 2018 Professional Development Day. Letter of interest written, reviewed, and to go out via e-mail the week of 1/30/18.	1,4	4	IV	1a
Office of Academic Affairs	Associate Dean of Faculty & Professional Advancement		Associate Dean of Faculty & Professional Advancement	All 3 campuses will have a co-sponsored event no later than May, 2018.	Spring 2018	One event held on the Ammerman Campus in December, 2017, on ADA compliance for online learning.	1, 4	4	IV	1a
Office of Academic Affairs	Assistant Dean for Academic Affairs	Share Suffolk's Early Intervention Initiative, designed to assist high school students in mathematics college readiness, to Suffolk County high schools with a high African-	Assistant Dean for Academic Affairs	Identify top four Suffolk County school districts with the highest African- American population. Contact at least two	December 2017 May 2018	Districts identified. Data collected and ready for review.	1, 6	3, 5	III, IV	1a
		American population. Support high school faculty in those high schools in implementing the initiative.		Suffolk County school districts with the highest African-American population and share Suffolk's Early Intervention Initiative. In addition, serve as a resource to assist one district						

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				implement the initiative.						
Office of Academic Affairs	for Continuing Ed.		Assistant Dean for Continuing Ed.	Development of two new SUNY Workforce partnerships.	July 2018	One new company agreed to partner (a pharmaceutical) in fall 2018.	2,3	5	III, VI	2
Office of Academic Affairs	for Continuing		Assistant Dean for Continuing Ed.	Development of STEM partnerships	July 2018	Meetings already held with USDA representatives to explore research opportunities on Plum Island, NY.	1	3,5	III,IV	1a, 2
Office of Academic Affairs	English as a Second Language Program	Conduct a professional development workshop for non-credit ESL adjunct faculty via WebEx on the use of Blackboard.	as a Second Language	workshop.	Fall 2017 Spring 2018	Planning stages complete. Faculty surveyed was conducted fall 2017 to ascertain interest and availability. Planning meeting held with CIP staff who will conduct the Blackboard training workshop. Two separate workshops will be held (one for beginners and one for more advanced).	3, 6	2, 4, 5	III, IV	1a, 3
Services	of Student Support Services	Create and implement two workshops to assist SSS program students with the registration process so that fewer students will need individual appointments after attending the workshops.	of Student Support Services	Develop the workshops. Present two during the weeks leading up to Priority Registration.	April 2018	Planning stages complete. Workshops developed and scheduled to be presented during a mid- March, three week period, prior to priority registration	1	2, 3, 5	III, IV, VI	1a
Office of Academic Affairs & Eastern Campus	of Nursing	Increase the 2017 year- end first time licensure pass rate to at least 80% (not achieved in 2016, goal represents increase of 5%).	Nursing & Chair of PNU	•		Goal achieved. College PNU pass rate at 86%.	1, 4	3	V	

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•				, ,				·		` '
Office of Academic Affairs	Associate Dean of Nursing	The 2017 year-end first time licensure pass rate will be at least 80% for the program aggregated as a whole.	Nursing	The 2017 year-end- pass rate (January 1 2017-December 31 2017) as reported by the NCSBN (in February 2018) will state a pass rate of 80% or higher for the program aggregate as a whole.		Goal achieved. College RN aggregate at 80.5%.	1, 4	3	V	
Office of Academic Affairs & Ammerman Campus	Associate Dean of Nursing	The 2017 year-end first time licensure pass rate will be at least 80% for the program location: Ammerman campus (achieved in 2016 at 82%).	Nursing & Chair of	The 2017 year-end-		Goal achieved. Ammerman RN pass rate at 86.5%.	1, 4	3	V	
Office of Academic Affairs & Grant Campus	Associate Dean of Nursing	The 2017 year-end first time licensure pass rate will be at least 80% for the program location: Grant campus (not achieved in 2016; goal represents increase of 4%).		The 2017 year-end-	2018	Goal not achieved. Grant RN pass rate at 74%.	1, 4	3	V	
Office of Academic Affairs	Associate Dean for Curriculum Development	portal for all SCCC staff and faculty to access	Associate & Assistant Deans for Curriculum Development	Portal site developed  Use a rubric to assess for ease of use and completeness	May 15, 2018	Stage 1 is complete. A shared network folder has been developed with all the policies, procedures, and forms. In addition, all archived curriculum proposals and academic program reviews have been added to this drive.	4, 5	2, 5, 7	III, VI, VII	5

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
		forms for curriculum development and academic program review and will be repository for archived program reviews. In addition, the portal will contain all college-wide academic policies and related forms and information.		Operational	August 1, 2018	Stage 2 will be implemented in the spring with assistance from IT.				
Office of Academic Affairs	AVP for Workforce Development	the economic	AVP for Workforce Development	Host awareness event; conduct satisfaction and needs assessment; plan future related programs.		Women in Manufacturing / STEM Summit held on October 6, 2017 on the Michael J. Grant Campus at 9:30 am. Attendees included high school and college students, staff, and female leaders from the local workforce	2	3	VI	2
Office of Academic Affairs	Associate Dean of Special Programs & External Partnerships	COIL (Collaborative	Special Programs & External	Increase the number of courses to a least 3.  Offer those 3 COIL courses.	l .	Workshops fully developed and scheduled for delivery in April 2018.	2,3	4	III	1b
Office of Academic Affairs	AVP for Academic Affairs	Design and begin implementation of the 14 AtD activities created to bolster student success for our African American and part-time students as outlined in the 2016 ATD Cohort Action Plan.	Affairs, AtD Co- chair, Members of the AtD Core	Complete at least 75% of the AtD factivities listed as part of the 2016 ATD Cohort Action Plan.		Of the 14 AtD activities, progress has been made on the design of 50% of them with weekly meetings scheduled during the spring 2018 semester.	1, 4, 5, 6	3, 5, 7	III, IV, VI	1a, 6

Division or	Responsible	Activity/Initiative	Lead	Criteria for Success	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Campus  Student Affairs	Executive	(including timeline)	Responsibility	(including measure)	luna 2010	There are 0 sections completed of the	г			(-)
Student Affairs	for Student Affairs	Revisit and revise, as needed, the current general orders and standard operating procedures.	Director of Public Safety	A revised general orders and standard operating procedures will be submitted to legal affairs for review.	June 2018	There are 8 sections completed of the suggested 14 standards for operating procedures based on standards from International Association of Campus Law Enforcement Administrators. The completed sections include: Vehicle refueling policy, internal written communication, code of conduct, patrol functions and tactics, command protocol, vacation leave and sick time, active shooter protocol, chain of command.	5	7	VI	
Student Affairs	Vice President for Student Affairs	service for the part time nurses to learn the	_	75% of part-time nurses will be able to update immunization records in Banner, utilize NYSIIS and CIR, and "Bannerize" older files.	June 2018	Complete	3	7	IV	
Student Affairs	Vice President for Student Affairs	Develop a plan of action for the implementation of a Customer Relations Management system to assist the College increase prospective to registered yields.	Enrollment Management and		June 2018	A budget request was submitted for 2018-19 academic year. The budget narrative includes current research and outcomes of CRM systems. As a result it was deemed unnecessary to complete the white paper. Additionally a consultant will review the current banner admissions module and the impact of adding a CRM system will have on it.	3	2	IV	
Student Affairs	Vice President for Student Affairs	program to address the needs of African American students.	College Coordinator of Multicultural Affairs and Campus Assistant	for African American students will be prepared and ready to be	conduct mtgs	Formal and informal focus groups have been conducted. Plans for support programs are in discussion.	1, 5, 6	3	IV	1a

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Student Affairs		Implement two additional outreach measures to faculty	Directors of Campus Activities  College Associate Dean for Registrar	There will be a 5% increase in faculty use of the academic	Brief and	The faculty received an additional college brief reminding them to participate in the early alert. Students	1, 5	4	IV	1b
		regarding the academic alert system.		alert system.	additional e- mail alerts to faculty Spring 2018: alerts sent to faculty the 6 <sup>th</sup> , 7 <sup>th</sup> , and 8 <sup>th</sup> weeks of the semester.	received an email and two text messages to check the academic alert in MySCCC.				
	Vice President for Student Affairs	name/preferred name	Dean for Student Engagement Assessment	Display name/preferred name policy presented and approved by the Board of Trustees. Implement policy, which will be in line with Banner 9 implementation.	December 2017 Spring 2018	The policy has been developed and reviewed by the LGBTQ task force and is currently being reviewed by the Chief Diversity Officer	1	3	IV	6

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Student Affairs	Vice President for Student Affairs	/ !	Professional Development	25% of full-time professional staff in the Division of Student Affairs will have participated in implicit bias training.	June 2018		4	5	IV	6
Student Affairs	Vice President for Student Affairs	Identify and address weaknesses in the student judicial process.	Student Affairs and the College	A revised student judicial process will be prepared for the Board of Trustees.		The Associate Deans of Student Services are meeting on Friday, January 26, 2018 to discuss addressing a weaknesses.	1	3	IV	
OPIE	VP of OPIE	Create a Master Data Warehouse to provide more efficient and	OPIE Specialist II and College Associate Dean for Computer Information	Development of the architecture for Warehouse.	2017: completed	Staff members from OPIE and ITS have scheduled a meeting to further outline the project, look at the requirements document, and focus on some of the ODS table.	4, 5	2, 5, 6	I, V, VI	4
OPIE	VP of OPIE	Train College personnel to use Nuventive software to report on operational planning, and utilize this method	Assistant Director	At least one person in each division or campus trained to report on Operational Planning.	December 2017	Almost all staff members identified for training by President's Cabinet members have been trained. The final two training sessions are scheduled for the week of January 8th.	4, 5	2, 5, 6	I, V, VI	4

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
		for the January and June reports.		At least two persons from each division or campus.	May 2018					
OPIE		Rework Student Data Packages to be more user-friendly and provide more helpful information to academic programs under Program Review.	Specialist I	data package developed.	2017 December 20, 2017	The first draft of a reworked data package (Tables 1-5C) has been completed. The revised package is currently being reviewed by the Assistant Director, OPIE to gauge clarity and whether the document is more user friendly. A final draft will be sent to the VP, OPIE by the end of the month.	4, 5	2, 5, 6	V, VI	
OPIE		Create an OPIE "ticketing" system to provide more efficient distribution of tasks/requests and to better manage workflow.	Assistant Dean, IT	ticketing system.  Beta testing done with select "clients."  Deployment of system College-wide Assessment of	Nov. 15 <sup>th</sup> through December 20, 2017 January 15,	OPIE "ticketing" system has been created and is currently being tested by selected SCCC stakeholders. After receiving feedback, OPIE is looking to implement the system college-wide by the end of January.	4, 5	1, 2, 5, 6	V, VI	
OPIE		Conduct a review of the AAC to provide structural clarity, improve member engagement and effectiveness, and recommend revisions, where applicable, to frequency of meetings, rubrics utilized, PD activities, and timelines associated with annual	Executive Director of OPIE w/AAC co-chairs and AES, Administrative and Academic Assessment leaders.	· -	April 2018	Throughout the Fall 2017 semester, the AAC co-chairs met as a group and with other institutional assessment liaisons to discuss the AAC. Three primary areas of focuspurpose, engagement and membershiphave been identified for the 2018-2019 academic year. Tentative timelines have been outlined, but final timelines will be based on the M.S. accreditation visit and assessment recommendations, if any.	4, 5	1, 5, 6, 7	V, VI	

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
		assessment efforts at the College.		Present document to JPAC	May 2018					
				If approved by JPAC, e-mail final document to President McKay	May 2018					
				Full implementation	September 2018					
	Financial Affairs	· ·	Financial Services	Reduce paper check refunds by 50%. Reduce unclaimed Title IV funds by 10%	2017-2018	Department has identified a 3rd party provider. General counsel is reviewing NYS contract	3	7	IV	
Business & Financial Affairs	& Financial Affairs		Adm. Dir Bus. Services	Create baseline for comparison.	End of FY 2017-2018		3	7	IV	
	Financial Affairs	Create College policy to increase student awareness and understanding about their financial liability to the College if they lose their financial aid.	Financial Affairs	Define and increase outreach to this population of students by 10%.	End of FY 2017-2018	Met with representatives from Student Affairs, Campus Business Offices and IT to discuss how to improve communication. Proposed new policy for handing this student population. An agreement was reached to adjust dates for confirming attendance until after Spring grades were published to reduce the number of students who lose FA after confirming attendance, however due to Banner 9 migration, this will be pushed out to Spring 2018. FA has begun reaching out to students who lose FA to assist them in the appeals process and/or securing other aid. No consensus was reached on how to handle students who lose aid and never	1	7	>	

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
						attend - continued discussion/ administrative policy needed.				
Business & Financial Affairs	Financial Affairs	Identify improvements to the Tuition Payment Plan in terms of timing and the number of payments to enhance student access to education, while protecting the College from increased liability.	Associate Dean of Financial Affairs	Reduce the percentage of students who default on their TPP payments by 3%.	End of FY 2017-2018		1, 3	7	IV	
Business & Financial Affairs		Perform analysis of meal plan usage and where funds are used.	Jaime Hahn, Auditor	Increase spend by 2% over previous year.		College saw a decrease in students who never used meal plan funds of 3%. Sales for Fall 2017 increased 10% over Fall 2016. Meal plan usage increased 9%, cash/credit sales increased 12%/	3	5		
Office of Computer and Information Services	VP of Information Technology/ Chief Information Officer, VP Student Affairs, AVP Academic Affairs, AVP Employee Resources	Upgrade the Banner 8 system from Banner 8 to Banner 9.	Enterprise Applications, ITS Associate Director, Enterprise	availability. 100% of Banner functionality will be available.	implement all Banner prerequisites needed to transition to Banner 9 March 2018: ITEC complete the build of the Banner 9 environment in Buffalo March 2018:	The first meeting of the implementation team was held and the project plan, timeline, stakeholders, training, and communication needs were reviewed. Following the meeting, a training coordinator was added to the team and a subgroup met to discuss training. A training site has been created and the development and sharing of training materials has begun. Also, dates for monthly team meetings have been scheduled.  Regarding prerequsites: - Testing for the Oracle Wallet Proxy in progress Request submitted to SICAS to install Banner 9.12 prerequisites into non-PROD environment for testing.	1,5, 6	2	I, IV, VI	

Division or	Responsible	Activity/Initiative	Lead	Criteria for Success	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Campus VP of	Executive VP of		Responsibility Associate Dean Master Scheduling/ Registrar  College Associate	(including measure)	April 2018: Test  May 2018: Identify training and Help Desk Needs June 2018: Go live with Banner 9 Administrativ e Forms.	Cradential's electronic transcripts went	1.5		I, IV	
Information Technology/ Chief Information Officer, VP Student Affairs	Information Technology/ Chief Information Officer, VP Student Affairs	to provide a process for the students to order transcripts and for the College to transmit transcripts to other institutions electronically.	_	implementation and availability.  Vast reduction of paper generated transcripts. System available to students and Central Records.	complete integration between Banner and Credentials	Credential's electronic transcripts went live end of November. Positive feedback received from students. While not part of the project requirements, we are waiting for a response to a follow up email sent to Credentials requesting the status of the creation of the EDI version of the Gen Ed transcript.		1, 2	I, IV	

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
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Office of Computer and Information Services	VP of Information Technology/ Chief Information Officer, VP Student Affairs	Career Services employment and internship assistance system	Assistant Dean, Enterprise Applications, ITS Associate Director, Enterprise Applications, ITS College Director, Career Services Computer Programmer, ITS	Successful implementation and availability.  System available to students, employers, and Career Services.	complete student loads, single sign on security, and conversion from prior system (Job Connection)  2017 4Q: Career Services develop communicati on plan.	1	1, 2, 5, 6	1, 2, 4, 5, 6	I, IV	2
Office of Computer and Information Services	VP of Information Technology/ Chief Information Officer	Center (VTC). The enhanced infrastructure will provide more streamlined systems to assist students with	Applications, ITS Associate Director, Enterprise Applications	Successful Banner implementation and availability  100% Banner functionality and supplemental thirdparty systems will be available	develop the infra- structure in the new data center 2018 1Q: ITS testing 2018 1Q: Banner 8	ITEC turned the systems at the new data center over to ITS in January. Initial SUNYnet connection problem was identified and resolved. Firewalls and connection testing required before Banner and 3rd party systems may be tested. Initial testing requirements identified and full testing plan in development. Technical team expressed concern with the timing of the Go-Live as it may conflict with Priority Registration. Possible delay will be considered as the testing progresses		2	I, II, IV, VI	

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Information Technology Services	Associate Director of Desktop Computer Support Services		of Desktop Computer Support Services.	of Office is upgraded to Office 2016 Professional and in working order.	2018.		1, 2, 3, 4, 5, 6		I, III, IV, VI, VII	
Infra-structure Services, Information Technology Services	VP of Information Technology	1.0	Infrastructure	with full connectivity on completed installations	Campus Summer 2018:	Eastern Campus has been completed as far as installation of fiber. Two building left to convert to new cabling. Ammerman campus and Grant campus have three buildings left for installation. All other building have been moved to new cable.	1	2	IV, VI	
Infra-structure Services, Information Technology Services	VP of Information Technology	operation of	Infrastructure Services	All access points completely installed and coverage areas have minimal gaps. Students should be able to traverse the open areas targeted without losing connectivity.			1	2,5	IV,VI	

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Office of Computer and Information Services	VP of Information Technology	Per the recommendation outlined in section 4.2.1. of the 2015-2016 IT Assessment Engagement consulting report, develop an ITS Project Management Office.	Computer and Information	Approved features of the office will be in full operation.	Fall 2018	requests are being received and	1, 2, 3, 4, 5, 6	1, 2, 6, 7	I, VI	1a
Office of Legal Affairs	Chief Diversity Officer	President's Diversity Council (AtD Plan and Diversity Plan.)	Chief Diversity Officer/Chief of Staff (chairs of President's Diversity Council); members of the Council (Including Executive Deans, VP Academic Affairs, VP Student Affairs; Multicultural Affairs, Center for Social Justice)	programs	Fall 2017 Spring 2018		6	1, 3, 5, 6	II, IV	1a., 6
Office of Legal Affairs	General Counsel	Complete voluntary compliance plan in response to the New York State Education Department 2016-17 review.	Legal Affairs (Deputy General Counsel;	Correct required violations and recommendations within established timelines submitted to the State Education Department		In November 2017, the College provided NYSED with compliance plans for accessibility improvements to campus facilities and buildings. The College proposed a number of corrective measures, including initiating a College-wide wayfinding/accessibility study by campus in order to identify accessible routes of travel from accessible parking areas to buildings and between buildings. The College anticipates engaging the services of a design consultant in the spring of 2018	4, 6	7	II, VI	6

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
						to conduct the study, and implementing improvements by the fall of 2019.  The voluntary compliance plan was submitted to the NY State Education Department to begin implementation of corrective actions. Updates to the non-discrimination statement and CTE statement were completed as per the letter of finding, and application questions were revised where necessary per the requirements of the letter of finding:  Non-discrimination notice on College website appears as a banner at footer of all websites:  Applications for admissions:  College catalog: Student handbook: Individual job postings/employment:  Contracts with external vendors were amended to include the non-discrimination notice -  Employment application  CSTEP/STEP and Liberty Partnership applications  Annual and continuous public notification were completed as per the letter of finding:  Internal employees - College Brief "Prohibition Against Discrimination and Sexual Harassment/Sexual Violence" – October 17, 2017				

Division or	Responsible	Activity/ Initiative	Lead	Criteria for Success	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
Campus	Executive	(including timeline)	Responsibility	(including measure)		External/Public notice -     Continuing education catalog     (p.6) – mailed to all     households as well as 63     Suffolk County Libraries:     Internal notice to students –     posted in the portal (MySCCC)     Student Newspapers on all     three campuses published     notice in December 2017     College Facebook page     published the notice on     November 28, 2017 -     Updates have been drafted for     the faculty handbook and will     be disseminated in Spring     2018     Updates have been drafted for     the Spring 2018 issue of     Career Focus     Flyers for career and transfer     center now include updated     notice  Draft of new non-discrimination policy is complete and undergoing final review by General Counsel				
Office of Institutional Advancement	Vice President for IA and VP for Academic Affairs	Advance toward completion of redevelopment of all secondary level program/department pages on the College website.		Meetings with each program/ department. Includes an outline of edits for the design.  Go-live for program and departmental content pages using		President's Diversity Council met five times during the fall semester and engaged in the following dialogues and work:  • Reviewed goals in strategic and operational plan; employee and student demographics; hiring and search committee activity, hiring process for faculty, staff	3,4,5	1	III, IV, V, VI	5

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update IG(s) ATD MSCHE comps standards Goal(s)
				the new design template.		and adjunct, challenges and upcoming needs in recruitment and retention  SUNY wide Diversity Policy; data collection updates; future needs  Faculty and staff professional development needs and current activity  Best practices in climate assessment, inclusion and civility efforts in higher education and at community colleges  Programmatic needs and intersection of work across the campuses including those in Multicultural Affairs and the Center for Social Justice and Human Understanding  Impact of the external climate; local community efforts; impact on student success; feeling of community and belonging; support and educational efforts  Report on the work of different task forces at the college including the Undocumented student taskforce; LGTBQi task force; and Grant Campus Diversity committee  Intersection of this work with compliance (i.e. civil rights compliance review and accessibility for individuals with disabilities)

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						Met with Achieving the Dream (AtD) Coaches on implementation of AtD Plan including expectations for equity and student success; and the role of the Council in the implementation of the AtD plan Three members of the Diversity Council attended the SUNY wide Diversity Conference in November 2017 Education of search committees and improvement of hiring process for faculty and staff is continuous. In fall 2017 the Affirmative Acton Officer and AVP for Human Resources met with seven search committees. There is continuous updating of information to prevent sexual violence under Title IX and NY State law 129-B. For example, the College Title IX brochure was revised each semester, educational programs took place during new student and employee orientation; during college seminar courses and as stand-alone programming for students.				
Office of Institutional Advancement	for Institutional Advancement	Alumni, and Major Gifts revenue raised by staff within the College Foundation.			Fall 2017 and Spring 2018		3, 4, 5	5,6	II, IV	
Office of Institutional Advancement	Vice President for IA and VP for Academic Affairs	support enhanced	Institutional Advancement and	Development and deployment of messaging related to both projects that will keep the College stakeholders and			5	5	1, 11	1a,4,5, 6

Division or Campus	Responsible Executive	Activity/ Initiative (including timeline)	Lead Responsibility	Criteria for Success (including measure)	Timeline	January 2018 Update	IG(s)	ATD comps	MSCHE standards	Pres. Goal(s)
		Middle States and Achieving the Dream activities.		the College community apprised regarding progress on these major initiatives.						
Office of Institutional Advancement	for Institutional Advancement and Academic	implement the U.S. Department of Labor TechHire RESTORE grant through post-award	Academic Affairs, College Assoc. Dean of Sponsored Programs	purchasing, hiring,			1, 2, 3, 4, 6		I, III, IV	2, 3
Office of Institutional Advancement	for Institutional Advancement	and align with the pre- award workflow and	Advancement and College Associate Dean for Sponsored	Revision of MS Access tracking and reporting database. Increase staff training and use from 20% to 100%.	Fall 2017 and Spring 2018		4	2, 5	I, II, III, IV, V	